

## Adani Kattupalli Port Private Limited (AKPPL) - Contact Matrix



Area	Brief Descriptions	Primary Level Contactable desk	First level escalation contact	Second level escalation contact
Documentations and Customer Care TEAM	a. Day to day Transactions b. Query for vessel Gate cut-off c. Discrepancy of Loading / Discharging of Vessels d. End Block Movement status e. Special Service Request (SSR) f. Daily Report	On Duty Documentation Executive  Common Mobile No : +91 7823941714 Email Id : Akppl.documentation@adani.com	AKPPL – Mr.R.Venkatesan Mob: +91 7299970398 E mail: Venkatesan.r2@adani.com	AKPPL – Mr.Putta.Sathish Kumar Mob: +91 8939992949 E mail: Sathishkumar.Putta@adani.com  AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.a@adani.com
Vessel Planning operation	a. Vessel Planning Related b. TDR Report	On Duty Terminal Planners  Common Mobile No : +91 7823979139 Email Id : akppl.planning@adani.com	AKPPL – Mr.R.E.Selvakumar Mob: +91 9710035842 E mail: re.selvakumar@adani.com	AKPPL – Mr.Kenni Moral Mob: +91 9962025260 E mail: Kenni.Moral@adani.com  AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.a@adani.com
Vessel Berthing	a. Vessel Berthing and Unberthing Prospect	AKPPL – Mr.R.E.Selvakumar Mob: +91 9710035842 E mail: re.selvakumar@adani.com	AKPPL – Mr.Putta.Sathish Kumar Mob: +91 8939992949 E mail: Sathishkumar.Putta@adani.com	AKPPL – Mr.Kenni Moral Mob: +91 9962025260 E mail: Kenni.Moral@adani.com  AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.a@adani.com
Terminal Operation	a. Acceptance of ODC and Haz Cargo b. Operation performance Related c. Any Special request	AKPPL – Mr.Putta.Sathish Kumar Mob: +91 8939992949 E mail: Sathishkumar.Putta@adani.com	AKPPL – Mr.Kenni Moral Mob: +91 9962025260 E mail: Kenni.Moral@adani.com	AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.a@adani.com
Rail Operation	a. Container Train Placement prospect b. Container train operation related c. Pendency and Train Report	NA	NA	NA

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Area	Brief Descriptions	Primary Level Contactable desk	First level escalation contact	Second level escalation contact
Invoicing	a. Vessel Invoice b. Tariff related query c. Registration of New Customers d. Credit Note	AKPPL :D.Kalaivani Mob: +91 8939822697 E mail: Kalai.Vani@adani.com	AKPPL : Mr.Arulmani Mob: +91 7823988716 E mail: Arulmani.M@adani.com	Apl : A.Anandhan Mob: +91 8939810009 E mail: Anandhan.N@adani.com
	a. DPD Customer Registration b. DPD Container Release c. DPD related Queries / Inquiries	On Duty Documentation Executive Mob: +91 7823941714 E mail: Akppl.documentation@adani.com	AKPPL – Mr.R.Venkatesan Mob: +91 7299970398 E mail: Venkatesan.r2@adani.com  AKPPL – Mr.Pradep Mob: +91 8939822018 E mail: Pradep.Gopu@adani.com	AKPPL – Mr.Putta.Sathish Kumar Mob: +91 8939992949 E mail: Sathishkumar.Putta@adani.com  AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.a@adani.com
Customer care	a. General Query b. Suggestions c. Claims if any	On Duty Documentation Executive Mob: +91 7823941714 E mail: Akppl.documentation@adani.com	AKPPL – Mr.R.Venkatesan Mob: +91 7299970398 E mail: Venkatesan.r2@adani.com	AKPPL – Mr.Putta.Sathish Kumar Mob: +91 8939992949 E mail: Sathishkumar.Putta@adani.com  AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.a@adani.com
Auto "RoRo" Terminal	a. General Query b. Suggestions	AKPPL – Mr.Gowtham Mob: +91 9894416446 E mail: Gowtham.r@adani.com	Apl – Mr.I.Chandra Mohan Mob: +91 8939845463 E mail: Chandra.Mohan@adani.com	AKPPL – Mr.T.Ajay Shankar Mob: +91 9003068958 E mail: ajay.Shankar@adani.com
Exim Yard	a. General Query b. Operation related c. Suggestions	On Duty Documentation Executive E mail: Akppl.documentation@adani.com	AKPPL – Mr.R.Venkatesan E mail: Venkatesan.r2@adani.com	AKPPL – Mr.Putta.Sathish Kumar Mob: +91 8939992949 E mail: Sathishkumar.Putta@adani.com  AKPPL – Mr.A.Madhu Mob: +91 8939709979 E mail: Madhu.A @adani.com

**For any further escalation: Mr. Madhu.A, AKPPL Terminal Head, Kattupalli Port, Mob: +91 8939709979, Email: Madhu.a@adani.com Updated : 23rd May 2019**